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# CITY OF VISTA RESOURCE DIRECTORY

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# 2011

**MAYOR: JUDY RITTER**  
**MAYOR PRO-TEM: JOHN J. AGUILERA**  
**COUNCILMEMBER: STEVE GRONKE**  
**COUNCILMEMBER: FRANK LOPEZ, JR.**  
**COUNCILMEMBER: DAVE COWLES**

200 Civic Center Dr. Vista, CA 92084  
Phone: (760) 726-1340  
[www.cityofvista.com](http://www.cityofvista.com)

*Prepared by the Redevelopment Department  
January, 2011*



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**TO REPORT INCORRECT OR OUTDATED INFORMATION IN THIS DIRECTORY,  
PLEASE CALL (760) 639-6191**

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# TOLL FREE NUMBERS & HOTLINES

## 211 – SAN DIEGO RESOURCE INFORMATION

DIAL – **211** OR FROM SOME CELL PHONES **(858) 300-1211**

*FREE, CONFIDENTIAL, MULTILINGUAL  
SOURCE OF NON-PROFIT SERVICES OR AGENCIES THROUGHOUT SAN DIEGO COUNTY*

## 511 – TRAFFIC, TRANSIT & TRAVEL INFO

DIAL – **511**

*SOURCE FOR TRAFFIC, TRANSIT AND COMMUTER INFORMATION*

To obtain an 800 number .....	800-555-1212
AIDS / STDs Hotline.....	800-342-2437
Aging & Independence Service Center ( <i>Referral Number</i> ).....	800-510-2020
Alanon / Alateen.....	800-690-2666
Alcohol and Drug Treatment Hotline .....	800-252-6465
Alcohol & Drug Treatment ( <i>Behavioral Health Access &amp; Crisis Line</i> ).....	800-479-3339
Alcoholics' Anonymous .....	800-252-6465
American Diabetes Association.....	800-342-2383
American Heart Association.....	800-242-8721
American Red Cross .....	760-757-5403
Arson Hotline.....	800-633-2836
Arthritis Foundation .....	800-283-7800
Battered Women Services.....	760-757-3500
Behavioral Health Access & Crisis Line ( <i>Alcohol &amp; Drug Treatment</i> ).....	800-479-3339
Big Brothers & Big Sisters Program .....	858-536-4900
Boy Scouts of America .....	619-298-6121
Boys and Girls National Hotline ( <i>Suicide Hotline</i> ) .....	800-448-3000
California Conservation Corps .....	800-952-5627

## TOLL FREE NUMBERS & HOTLINES

California Rural Legal Assistance ( <i>Citizenship</i> ).....	800-242-2752
California SIDS Program .....	800-369-7437
California Smokers' Hotline .....	800-766-2888
Caltrans ( <i>Road Conditions</i> ) { <i>Voice Activated Information</i> } .....	800-427-7623
Centers for Disease Control (Immunization Hotline { <i>English</i> }) .....	800-232-2522
Centers for Disease Control (Immunization Hotline { <i>Spanish</i> }) .....	800-232-0233
Child Abuse Hotline.....	800-344-6000
Child Care Connection .....	800-543-7793
Child Help USA ( <i>Child Abuse Hotline</i> ).....	800-422-4453
Citizenship ( <i>California Rural Legal Assistance</i> ).....	800-242-2752
Crime Stoppers ( <i>Anonymous</i> ) .....	888-580-TIPS (8477)
Eldercare Locator .....	800-677-1116
Emergency Food & Shelter ( <i>Interfaith Coastal</i> ).....	760-721-2117
Foreclosure Counseling ( <i>Homeownership Preservation Foundation</i> ) .....	888-995-HOPE
Girl Scouts of America.....	800-643-4798
Health Dept. ( <i>Information for Pregnant Women – Financial &amp; Health Care</i> ). .....	800-222-9999
Healthy Families.....	800-880-5305
Homeownership Preservation Foundation ( <i>Foreclosure Counseling</i> ) .....	888-995-HOPE
Hospice Link.....	800-331-1620
Interfaith Coastal ( <i>Emergency Food and Shelter</i> ) .....	760-721-2117
Interpreters ( <i>Language Line Services</i> ) .....	888-855-0811
Job Corps Hotline.....	877-388-8731
Kaiser Kares for Kids.....	800-255-5053
La Leche League .....	800-525-3243
Language Line Services ( <i>Interpreters</i> ) .....	888-855-0811
Lead-Based Paint Information ( <i>Clean Harbor Environmental Service</i> ) .....	800-444-4244
Lifeline ( <i>North County</i> ) .....	760-726-4900
Medi-Cal Hotline.....	800-952-5294
Nanny Background Check ( <i>Trustline</i> ).....	800-822-8490
National Clearing House for Alcohol and Drug Information .....	800-729-6686
National Health Information Directory.....	800-336-4797
NCI Cancer Information.....	800-422-6237

## TOLL FREE NUMBERS & HOTLINES

Nineline ( <i>Runaways &amp; “Home Free” Help</i> ) .....	800-999-9999
North County Lifeline .....	760-726-4900
Nutrition Info. Women – Infants and Children ( <i>WIC</i> ) Works .....	888-999-6897
Office of Special Council ( <i>U.S. Dept. of Housing {Discrimination}</i> ) .....	800-255-7688
Oz, North Coast ( <i>Emergency Youth Shelter</i> ) .....	760-721-8930
Planned Parenthood.....	760-757-7905
Poison Control Center .....	800-876-4766
Poison Control Center ( <i>TDD</i> ) .....	800-972-3323
Pregnancy Resource Center .....	800-395-HELP (4357)
Public Defender, Vista.....	760-945-4000
Road Conditions ( <i>Caltrans – Voice Activated Information</i> ).....	800-427-ROAD (7623)
Runaway Switchboard.....	800-621-4000
Runaways & “Home Free” Help ( <i>Nineline</i> ) .....	800-999-9999
Senior Services ( <i>City of Vista</i> ).....	760-639-6160
Social Security Benefits.....	800-772-1213
Solutions for Change ( <i>Temporary Shelter for Families in Crisis</i> ).....	760-941-6545
Suicide Hotline ( <i>Boys and Girls National Hotline</i> ) .....	800-448-3000
Trustline ( <i>Background Check for Nannies</i> ).....	800-822-8490
United Way Agency.....	888-448-6673
Victim Resource Line .....	800-842-8467
Vista Courthouse.....	760-201-8600
Vista Townsite Community Partnership.....	760-806-8980
YMCA Child Care Connection.....	619-521-3070
YMCA / YWCA .....	760-758-0808
Youth Crisis ( <i>Short-Term Counseling, Lists of Shelters</i> ) .....	800-843-5200
Youth Development Service ( <i>4-H</i> ).....	858-694-2861
Youth Emergency Shelter ( <i>Project Oz, North Coast</i> ) .....	760-721-8930

# EMERGENCY AND NON-EMERGENCY, FIRE / SHERIFF / HEALTH

## **ALL EMERGENCIES – DIAL **911****

### **NON-EMERGENCIES:**

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**Sheriff’s Department:**..... 325 S. Melrose Drive, #210

In the role of the city’s “Police Department”, deputies of the Vista Station provide all aspects of law enforcement services including patrol, traffic, crime prevention communications, criminal investigations and management and clerical support services.

- Captain..... Tim Curran
  - Non-Emergency (*Request Deputy / File Crime Report*) ..... **(760) 940-4300**
  - Non-Emergency (*Obtain a Copy of a Report*) ..... **(760) 940-4551**
  - Townsite Office (340 E. Townsite Drive) ..... **(760) 726-9725**
  - Vista Village Office (30 Main Street)..... **(760) 414-3360**
  - Crime Stoppers (*Anonymous*) ..... **(888) 580-TIPS (8477)**
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**Fire Department:**..... 175 N. Melrose Drive (Fire Station #1)

Services of the Vista Fire Department include: fire fighting, rescue, hazardous materials incident responses; and emergency medical services at the EMT and Paramedic level, with emergency transport. Additional services include fire personnel training and community disaster preparedness. Fire Prevention activities include inspection, code compliance, community protection planning, public education for fire survival and abatement of weed hazards.

- Fire Chief.....Gary Fisher
- Secretary..... Toni Kleider

*For questions please call **(760) 643-2801** and you will be directed to the appropriate individual.*

### **Divisions:**

Fire Prevention Bureau (600 Eucalyptus Avenue) ..... **(760) 639-6140**

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### **Health Services:**

**Tri-City Medical Center** ..... **(760) 724-8411**  
*Provides emergency room care as well as hospital facilities and services.*

4002 Vista Way  
Oceanside, CA 92056

**Palomar Medical Center**..... **(760) 739-3000**  
*Provides North County’s only trauma unit plus has emergency room care and facilities.*

555 East Valley Parkway  
Escondido, CA 92025

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**CITY RESOURCES**  
**CITY OF VISTA DEPARTMENTS**

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**Mayor and City Council:** ..... 200 Civic Center Dr., 3<sup>rd</sup> Floor

The City Council is the governing body of the Vista Municipal Government. The Council adopts City ordinances, and reviews and approves all major policy matters, fiscal concerns and City projects. The City Council is composed of four elected Council members who serve 4-year terms and a directly elected Mayor who serves a 4-year term.

Mayor ..... Judy Ritter  
Mayor Pro Tem ..... John J. Aguilera  
Councilmember ..... Steve Gronke  
Councilmember ..... Frank Lopez, Jr.  
Councilmember ..... Dave Cowles  
Secretary to the City Council ..... Doris Calvo  
**(760) 639-6130**

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**City Attorney:** ..... 200 Civic Center Dr., 3<sup>rd</sup> Floor

By law, the City Attorney advises City officials in all legal matters pertaining to City business, drafts or approves all ordinances and resolutions of the City Council, and prosecutes violations of City ordinances and regulations. The City Attorney may perform other legal services required or authorized from time to time by the City Council including representation of the City in litigation and preparing agreements or other documents.

City Attorney ..... Darold Pieper  
Paralegal ..... Sandra Hargis  
**(760) 639-6119**

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**City Clerk:** ..... 200 Civic Center Dr., 2<sup>nd</sup> Floor

The City Clerk's duties include maintenance of all official records, preparation of the City Council agendas and minutes, and the conduct of Municipal elections as the City's Election Officer.

City Clerk ..... Marci Kilian  
Administrative Secretary: ..... Rita Turnbull  
**(760) 639-6125**

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**CITY RESOURCES**  
**CITY OF VISTA DEPARTMENTS**

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**City Manager:** ..... 200 Civic Center Dr., 3<sup>rd</sup> Floor

The City Manager is the Chief Executive and Administrative Officer of the City. The City Manager is responsible for the day-to-day operation of the City government services. The City Manager administers the functions of City Hall.

City Manager ..... Rita L. Geldert  
Secretary to the City Manager ..... Becky Weiss  
**(760) 639-6131**

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**Assistant City Manager:** ..... 200 Civic Center Dr., 3<sup>rd</sup> Floor

This position aids in the day-to-day operations of City Hall, along with direct supervisions of Code Enforcement, Law Enforcement, Legislative Affairs and Special Projects.

Assistant City Manager ..... Patrick Johnson  
Secretary to the City Manager ..... Becky Weiss  
**(760) 639-6131**

Assistant to the City Manager ..... Aly Zimmerman

**Divisions:**

Code Enforcement ..... **(760) 639-6141**  
Communications ..... **(760) 643-2708**  
Information Systems ..... **(760) 639-6143**

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**Administrative Services:** ..... 200 Civic Center Dr., 1<sup>st</sup> Floor

This department consists of the Risk Management and Human Resources divisions. Human Resources oversees recruitment efforts for the City's workforce.

Administrative Services Director ..... Vacant  
Senior Office Specialist ..... Vacant  
**(760) 639-6131**

**Divisions:**

Human Resources ..... **(760) 639-6145**  
Risk Management ..... **(760) 639-6145**

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**CITY RESOURCES**  
**CITY OF VISTA DEPARTMENTS**

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**Finance:** ..... 200 Civic Center Dr., 1<sup>st</sup> Floor

The Finance Department handles the City's Operating Budget and provides financial management, general accounting, payroll, internal auditing and franchise, business license administration services, sewer billing, and cashiering services.

Director of Finance / Treasurer ..... Vacant  
Finance Manager ..... Dale Nielsen  
Administrative Secretary ..... Gail Jarrard  
**(760) 639-6170**

**Divisions:**

Business License ..... **(760) 639-6174**  
General Accounting ..... **(760) 726-1340 Ext 1033**  
Sewer Rebates and Billing ..... **(760) 726-1340 Ext 1037**

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**Community Development:** ..... 200 Civic Center Dr., 1<sup>st</sup> Floor

The Community Development Department coordinates and provides development information and services to the public including building plan checks and inspections, planning review of public and private projects, engineering review of private development plans, and issuance of all City required permits.

Director of Community Development..... John Conley  
Administrative Secretary ..... Joan Turley  
**(760) 639-6100**

**Divisions:**

Building ..... **(760) 639-6105**  
Building Inspections ..... **760) 639-6106**  
Construction Inspections ..... **(760) 639-6113**  
Development Services ..... **(760) 639-6108**  
Land Development ..... **(760) 726-1340 Ext. 1329**  
Planning ..... **(760) 639-6100**

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**Community Projects:** ..... 200 Civic Center Dr.

Director of Community Projects..... Robin Putnam  
**(760) 726-1340 Ext. 1201**

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**CITY RESOURCES**  
**CITY OF VISTA DEPARTMENTS**

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**Engineering:** ..... 200 Civic Center Dr., 1<sup>st</sup> Floor

Engineering provides engineering services for the City’s capital projects, traffic and sewer services.

Interim Director of Engineering..... John Conley  
Assistant Director of Engineering ..... Sudi Shoja  
Administrative Secretary ..... Vacant  
**(760) 639-6111**

**Divisions:**  
Sanitation Engineering ..... **(760) 639-6115**  
Stormwater ..... **(760) 726-1340 Ext. 1686**  
Traffic Engineering ..... **(760) 639-6116**

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**Economic Development:** ..... 200 Civic Center Dr. 3<sup>rd</sup> Floor

Economic Development is the primary liaison with business owners, developers, and local business-oriented organizations to aid in the creation, expansion, and retention of business throughout the City. Economic development also assists with resolving business related issues.

Director of Economic Development.....Kevin Ham  
Administrative Secretary ..... Vacant  
**(760) 639-6165**

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**Redevelopment & Housing:** ..... 200 Civic Center Dr., 3<sup>rd</sup> Floor

The Redevelopment and Housing Department is responsible for the revitalization of commercial and residential neighborhoods in the City’s 3800 acre Redevelopment Project Area. The Department is also responsible for Federal Assistance programs such as the Community Development Block Grant (CDBG) and HOME programs, administering rental assistance, housing rehabilitation programs, home ownership and new affordable housing production citywide.

Interim Director of Redevelopment & Housing .....John Meyer  
Redevelopment & Housing Manager..... Jeff Zinner  
Administrative Secretary ..... Rosanne McElhaney  
**(760) 639-6191**

**Divisions:**  
Community Improvement ..... Kathy Valdez  
**(760) 726-1340 Ext. 1481**

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**CITY RESOURCES**  
**CITY OF VISTA DEPARTMENTS**

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**Public Services:** ..... 1165 E. Taylor Street

The Public Services Department is charged with maintaining the public streets, drainage systems, sanitary sewers and other right-of-way components such as trees, street lights, traffic signals, and signs. This department also is responsible for street sweeps, graffiti removal, solid waste management, sewer maintenance, and the City's household hazardous waste / used oil collection facility. In addition, Public Services operates the City fueling facility and maintains the fleet of City Vehicles and equipment and oversees the Facilities Maintenance section, Park Maintenance and Right-of-Way Maintenance.

Interim Director of Public Services ..... Jim Howell  
Administrative Secretary ..... Sue Crossman  
**(760) 639-6176**

**Divisions:**

Facility Maintenance.....(760) 726-1340 Ext. 1153  
Park Maintenance Division.....(760) 726-9139  
Right-of-Way Maintenance.....(760) 726-1340 Ext. 1606  
Sanitary Sewer Maintenance .....(760) 726-1340 Ext. 1662  
Vehicle Maintenance.....(760) 726-1340 Ext. 1607

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**Recreation and Community Services:**..... 200 Civic Center Dr., 2<sup>nd</sup> Floor

The Recreation and Community Services Department provides programs and activities that relate to the recreational needs of the community. The department coordinates volunteer services, operates the Wave Waterpark, Avo Playhouse & Moonlight Amphitheatre and facilitates the delivery of social service programs such as the senior nutrition center.

Director of Recreations & Community Service ..... Vacant  
Asst. Director of Recreation & Community Service ..... Bill Fortmeuller  
Administrative Secretary ..... Pat Chapman  
**(760) 639-6151**

**Divisions:**

Avo Playhouse (303 Main Street)..... **(760) 726-1340 Ext. 1543**  
Brenge Terrace Park Recreation Center (1200 Vale Terrace Drive)  
    Day Camps ..... **(760) 639-6156**  
Gloria E. McClellan Senior Center (1400 Vale Terrace Drive) ..... **(760) 639-6160**  
Moonlight Amphitheatre (1200 Vale Terrace Drive) ..... **(760) 639-6199**  
Park Directors (200 Civic Center Drive, 2<sup>nd</sup> Floor)..... **(760) 639-3831**  
Rancho Buena Vista Adobe (640 Alta Vista Drive) ..... **(760) 639-6164**  
Recreation Programs (200 Civic Center Drive, 2<sup>nd</sup> Floor) ..... **(760) 639-6150**  
VisTix (200 Civic Center Drive, Morris B. Vance Community Rm/EOC).... **(760) 724-2110**  
Wave Waterpark (101 Wave Drive) (*Recorded message*) ...**(760) 940-WAVE (940-9283)**

## IMPORTANT CIVIC PHONE NUMBERS

Air Pollution Hotline ( <i>CHP – polluting vehicles</i> ).....	(800) 287-6653
Alarms ( <i>Building / Car</i> ) { <i>Sheriff Dept.</i> }.....	(760) 940-4551
Alcohol ( <i>Complaints about a Business Selling</i> )	
<i>Dept. of Alcohol Beverage Control</i> .....	(760) 471-4237
<i>Sheriff Dept.</i> .....	(760) 940-4551
Animals ( <i>Dangerous / Dead</i> ) { <i>Humane Society</i> } .....	(760) 757-4357 Ext 1222
Antique Gas & Steam Engine Museum .....	(760) 941-1791
Arson ( <i>Suspected</i> ).....	(760) 639-6140
Automobiles ( <i>Abandoned / Inoperative</i> ) { <i>Code Compliance</i> } .....	(760) 639-6141
Bar Association ( <i>North County</i> ) .....	(760) 631-4672
Bees, Removal of	
Dennis Jobe .....	(760) 758-1780
Gemini Pest Control.....	(760) 726-1436
Prince of Peace Abbey – Brother Blaise .....	(760) 967-4200 x 213
Critter Control .....	(800) 274-8837
Belligerent Person ( <i>Sheriff Dept.</i> ).....	(760) 940-4551
Better Business Bureau.....	(858) 496-2131
Buena Sanitation District .....	(760) 727-1600
Building Inspection ( <i>24-Hour</i> ).....	(760) 639-6106
Buildings ( <i>Abandoned / Dangerous</i> ) .....	(760) 726-1340 Ext 1243
Bus Benches ( <i>Damaged</i> ) ( <i>NCTD</i> ).....	(760) 967-2856
Business License .....	(760) 639-6174
Caltrans ( <i>Road Conditions – Voice Activated Information</i> ).....	(800) 427-7623
Chamber of Commerce.....	(760) 726-1122
City Hall ( <i>Vista</i> ) .....	(760) 726-1340
City of Vista Jobline.....	(760) 639-6147
Communications Office ( <i>City of Vista</i> ).....	(760) 643-2708
Congressman 49 <sup>th</sup> District – Darrell Issa (U.S. House of Rep.).....	(760) 599-5000
Convention & Visitors Bureau, San Diego North .....	(760) 745-4741
County Courthouse .....	(760) 940-4633
County Supervisor, 5 <sup>th</sup> District – Bill Horn .....	(760) 806-2400

\* After hours

## IMPORTANT CIVIC PHONE NUMBERS

Crime Information Hotline.....	(760) 724-0017
Crime Stoppers .....	(888) 580-TIPS (8477)
Dead Bird Reporting Line .....	(888) 551-4636
DMV .....	(800) 777-0133
Dumping ( <i>Illegal</i> ) { <i>Stormwater Pollution Prevention Hotline</i> }	
.....	<i>English</i> – (760) 726-1340 Ext 1686
.....	<i>Spanish</i> – (760) 726-1340 Ext 1698
Dumpsters ( <i>Overflowing</i> ).....	(760) 639-6141
EDCO Customer Service ( <i>Vista</i> ) .....	(760) 727-1600
Emergency Police / Fire .....	<b>911</b>
Engineering / Construction Inspection ( <i>24-Hour</i> ) .....	(760) 639-6113
Farmer’s Market, Vista ( <i>Mark Wall, Manager</i> ).....	(760) 945-7425
Fire Department ( <i>Non-Emergency</i> ) .....	(760) 643-2801
Fire Hydrant, Open ( <i>VID</i> ) .....	(760) 597-3100
Flooded Streets / Clogged Storm Drains ( <i>Public Works</i> ).....	(760) 726-1340 Ext 1606
Gangs.....	(760) 940-4863
Gas Leak ( <i>SDG&amp;E</i> ) .....	(800) 411-7343
Graffiti	
<i>Sheriff Dept.</i> .....	(760) 940-4551
<i>Vista City Hotline</i> .....	(760) 726-1340 Ext 1606 or 1611*
Hazardous Materials Spill.....	<b>911</b>
Household Hazardous Waste.....	(800) 444-4244
Humane Society, North County .....	(760) 757-HELP (4357)
Job Hotline (City of Vista).....	(760) 639-6147
Library ( <i>Vista</i> ).....	(760) 643-5100
Manhole Covers ( <i>Missing / Damaged</i> ) ( <i>Public Works</i> ).....	(760) 726-1340 Ext 1606
Maintenance ( <i>All Issues</i> ) .....	(760) 726-1340 Ext 1606 or 1611*
( <i>Includes Graffiti, Streetlights, Potholes, Tree Trimming, Fallen Trees, etc.</i> )	
Mosquito Abatement ( <i>Vector Control</i> ) .....	(858) 694-2888
Noise, Loud ( <i>Sheriff Dept.</i> ).....	(760) 940-4551
North County Humane Society.....	(760) 757-4357
North County Transit District ( <i>NCTD</i> ) { <i>Customer Service</i> }	(760) 966-6500

\* After hours

## **IMPORTANT CIVIC PHONE NUMBERS**

North County Transit District (NCTD) { <i>Bus Routes, Coastal &amp; Inland</i> } .....	(800) 266-6883
Parks / Sports Fields ( <i>City</i> ).....	(760) 726-1340 Ext 1502
Permits and Zoning Information .....	(760) 639-6100
Plan Check Information .....	(760) 639-6108
Post Office ( <i>USPS</i> ).....	(800) ASK-USPS (275-8777)
Pot Holes ( <i>Public Works</i> ) .....	(760) 726-1340 x1606 or 1611*
Power / Phone Lines ( <i>Downed</i> ) { <i>SDG&amp;E</i> }.....	(800) 411-7343
Public Defender – Vista.....	(760) 945-4000
Recyclables / Trash ( <i>Uncollected</i> ) { <i>EDCO</i> }.....	(760) 727-1600
Ride Sharing Information ( <i>Ridelink.org</i> ) .....	(800) 266-6883
Road Conditions.....	(800) 427-7623
Rodents / Rats .....	(760) 471-0730
Resource Information .....	211
Sanitation Engineering .....	(760) 639-6115
SDG&E	
Customer Service .....	(800) 411-7343
Emergency.....	(800) 611-7343
Sheriff's Department ( <i>Non-Emergency</i> ) .....	(760) 940-4551 – (858) 565-5200
Volunteer Patrol ( <i>Vacation / Out of Town Check Request</i> ) .....	(760) 940-4434
Shopping Carts, Pick up of ( <i>CA Shopping Cart Retrieval</i> ).....	(800) 252-4613
Sink Hole / Collapsed Street ( <i>Public Works</i> ) .....	(760) 726-1340 Ext 1606 or 1611*
Small Claims Court.....	(760) 726-9595 x1510
Sprinter Hotline ( <i>For Gate Problems</i> ) .....	(866) 502-6673
State Assembly Member 73 <sup>rd</sup> District – Diane Harkey.....	(916) 319-2073
State Assembly Member 74 <sup>th</sup> District – Martin Garrick.....	(760) 929-7998
State Senator 38 <sup>th</sup> District – Mark Wyland.....	(760) 931-2455
Stormwater Problem Reporting Hotline	
English .....	(760) 726-1340 Ext. 1686
Spanish.....	(760) 726-1340 Ext. 1698
Street Lights ( <i>Burned Out</i> ) { <i>Public Works</i> } .....	(760) 726-1340 x1606 or 1611*
Traffic Engineering.....	(760) 639-6116

\* After hours

## IMPORTANT CIVIC PHONE NUMBERS

Traffic Light ( <i>Non-Functioning</i> ) { <i>Public Works</i> }.....	(760) 726-1340 x1606 or 1611*
Traffic, Transit and Commuter Information.....	511
Trash / Recyclables, Uncollected ( <i>EDCO</i> ) .....	(760) 727-1600
Trash Strewn Lot ( <i>Code Compliance</i> ) .....	(760) 639-6141
Tree Limbs in Electrical Wires ( <i>SDG&amp;E</i> ) .....	(800) 441-7343
Trees ( <i>Fallen</i> ) { <i>Public Works</i> }.....	(760) 726-1340 x1606 or 1611*
Vacation / Out of Town Check Request ( <i>Sheriff Volunteer Patrol</i> ) .....	(760) 940-4434
Vector Control .....	(858) 694-2888
Vista Irrigation District ( <i>VID</i> ) .....	(760) 597-3120
Vista Sanitation District .....	(760) 727-1600
Vista Unified School District ( <i>VUSD</i> ) .....	(760) 726-2170
Vista Village Business Association.....	(760) 414-9391
Volunteer Patrol, Sheriff Department ( <i>Vacation Check Request</i> ) .....	(760) 940-4434
WeTip Hotline ( <i>To Report Selling of Illegal Drugs</i> ).....	(858) 715-8800

\* After hours

## **BUSINESS RESOURCES**

<b>Asian Business Association</b> .....	(858) 277-2822
<a href="http://www.abasd.org">www.abasd.org</a>	
<b>Better Business Bureau</b> .....	(858) 496-2131
<a href="http://www.bbb.org">www.bbb.org</a>	
<b>Business License &amp; General Information</b> .....	(760) 639-6174
<i>(Finance Department, City of Vista)</i>	
<a href="http://www.cityofvista.com/departments/finance/information.cfm#BusinessLicense">www.cityofvista.com/departments/finance/information.cfm#BusinessLicense</a>	
<b>Chamber of Commerce, Vista</b> .....	(760) 726-1122
<a href="http://www.vistachamber.org">www.vistachamber.org</a>	
<b>Cox Cable</b> .....	(760) 599-6060
<a href="http://www.cox.com/sandiego">www.cox.com/sandiego</a>	
<b>Disabled Businesspersons Association</b> .....	(619) 594-8805
<a href="http://www.disabledbusiness.com">www.disabledbusiness.com</a>	
<b>National Association of Women Business Owners</b> .....	(619) 683-9595
<a href="http://www.nawbo.org">www.nawbo.org</a>	
<b>Permit Assistance</b> ( <i>Development Services, City of Vista</i> ).....	(760) 639-6108
<b>Ride Sharing Information</b> .....	(800) 266-6883
<a href="http://www.Ridelink.org">www.Ridelink.org</a>	
<b>San Diego African American Chamber of Commerce</b> .....	(619) 262-2121
<a href="http://sdraacc.jobing.com">sdraacc.jobing.com</a>	
<b>San Diego County Hispanic Chamber of Commerce</b> .....	(619) 702-0790
<a href="http://www.sdchcc.com">www.sdchcc.com</a>	
<b>San Diego North Convention &amp; Visitors Bureau</b> .....	(760) 745-4741
<a href="http://www.sandiegonorth.com">www.sandiegonorth.com</a>	
<b>San Diego North Economic Development Council</b> .....	(760) 598-9311
<a href="http://www.sdnedc.org">www.sdnedc.org</a>	
<b>SDG&amp;E</b> .....	<a href="http://www.sdge.com">www.sdge.com</a>
Customer Service .....	(800) 411-7343
Emergency.....	(800) 611-7343
<b>Seller's Permit</b> ( <i>State of California Board of Equalization</i> ).....	(800) 400-7115
<a href="http://www.boe.ca.gov">www.boe.ca.gov</a>	
<b>Sign Permit</b> ( <i>Planning Division, City of Vista</i> ) .....	(760) 639-6108
<a href="http://www.cityofvista.com/departments/communitydev/documents/SignageBrochureforSP26guidelines.pdf">http://www.cityofvista.com/departments/communitydev/documents/SignageBrochureforSP26guidelines.pdf</a>	
<b>Small Claims Court</b> .....	(760) 726-9595 Ext 1510
<a href="http://www.sdcourt.ca.gov">www.sdcourt.ca.gov</a>	
<b>Sprinter Hotline for Gate Problems</b> .....	(866) 502-6673
<a href="http://www.gonctd.com">www.gonctd.com</a>	
<b>Tax Assessor</b> .....	(877) 829-4732
San Marcos office .....	(760) 940-2904
<a href="http://www.sdcounty.ca.gov/ttc">www.sdcounty.ca.gov/ttc</a>	
<b>Trash (EDCO)</b> .....	Vista Office (760) 727-1600
<a href="http://www.edcodisposal.com">www.edcodisposal.com</a>	

<b>Time Warner Cable – Carlsbad</b> .....	<b>(760) 707-1000</b>
<b>Vector Control</b> .....	<b>(858) 694-2888</b>
<a href="http://www.co.san-diego.ca.us/deh/chd/vector">www.co.san-diego.ca.us/deh/chd/vector</a>	
<b>Vista Chamber of Commerce</b> .....	<b>(760) 726-1122</b>
<a href="http://www.vistachamber.org">www.vistachamber.org</a>	
<b>Vista Unified School District (VUSD)</b> .....	<b>(760) 726-2170</b>
<a href="http://www.vusd.k12.ca.us">www.vusd.k12.ca.us</a>	
<b>Vista Village Business Association</b> .....	<b>(760) 414-9391</b>
<a href="http://www.vvba.org">www.vvba.org</a>	

## ADDICTIONS (ALCOHOL OR DRUG)

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**Alcoholics Anonymous** .....(760) 758-2514  
604 E. Vista Way [www.aascaa.org](http://www.aascaa.org)  
Vista, CA 92084

A fellowship of men and women who share experiences, to help solve and to recover from Alcoholism. The only requirement is a desire to stop drinking. There are no dues or fees for membership.

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**Alpha Project** .....(760) 630-9922  
Casa Base & Casa Raphael [www.alphaproject.org](http://www.alphaproject.org)  
993 Postal Way  
Vista, CA 92083

Casa Base and Casa Raphael are state-licensed residential treatment programs for homeless *men* in recovery from substance abuse. Casa Base is a 30-bed facility that provides housing, food, recovery workshops, daily journaling, case management, mental health counseling, primary and dental health care, and assistance addressing legal and financial issues.

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**Brother Benno's** .....(760) 439-1244  
3260 Production Ave. [www.brotherbennos.org](http://www.brotherbennos.org)  
Oceanside, CA 92054

The Brother Benno's Foundation addresses many types of social problems, including hunger, homelessness, and alcohol and drug addiction.

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**Choices in Recovery** .....(760) 945-5290  
Physical Address: 619 Escondido Ave.  
Mailing Address: 733 S. Santa Fe  
Vista, CA 92084

"Choices in Recovery" offers a residential substance abuse treatment program.

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**Green Oak Ranch (Adults Only)** .....(760) 727-0251  
1237 Green Oak Road <http://www.greenoakranch.org/>  
Vista, CA 92083

Residential coed program with Christian orientation. Residents are clients who have had substance problems. Treatment includes emphasis on spiritual needs and growth.

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## ADDICTIONS (ALCOHOL OR DRUG)

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**McAlister Institute – M.I.T.E.**.....(760) 721-2781  
2821 Oceanside Blvd. [www.mcalisterinstitute.org](http://www.mcalisterinstitute.org)  
Oceanside, CA 92054

Inpatient and outpatient programs including detox, education / workshops and case management.

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**McAlister Institute – M.I.T.E.**.....(760) 754-1393  
North Coastal Teen Recovery Center  
2964 Oceanside Blvd., Suite G  
Oceanside, CA 92054

Adolescent programs providing substance abuse treatment for adolescents and their families. Outpatient services, crisis intervention, and residential treatment services are offered.

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**Mental Health Systems** .....(760) 744-3672  
(*Teen Recovery Center*)  
150 Valpreda Rd., #105  
San Marcos, CA 92069

Focus on substance abuse treatment services.

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**Narcotics Anonymous** .....(800) 479-0062  
[www.na.org](http://www.na.org)

Membership is open to all drug addicts, regardless of the particular drug or combination of drugs used. Members share their successes and challenges in overcoming active addiction and living drug-free productive lives.

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**North County Lifeline Coastal Community Services**.....(760) 757-0118  
707 Oceanside Blvd. [www.nclifeline.org](http://www.nclifeline.org)  
Oceanside, CA 92054

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## **ADDICTIONS (ALCOHOL OR DRUG)**

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**North County Lifeline** ..... (760) 726-4900  
200 Michigan Ave. [www.nclifeline.org](http://www.nclifeline.org)  
Vista, CA 92084

Services include counseling and social services for individuals, couples and families. Outreach programs available. Basic needs emergency assistance.

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**Options for Recovery** ..... (760) 726-2656  
1010 E. Vista Way  
Vista, CA 92083

Offers an intensive day-treatment program for **women** who are chemically dependent or have co-occurring disorders. Comprehensive care is provided to clients referred by community agencies or who voluntarily seek recovery from addiction. On-site child care and transportation are provided.

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**Salvation Army – Oceanside** ..... (760) 631-4712  
3935 Lake Blvd. [www.sandiego.salvationarmy.org](http://www.sandiego.salvationarmy.org)  
Oceanside, CA 92056

Salvation Army ARC ministries in the United States provide housing, clothing, medical attention and educational aid to men who are seeking help for a drug or alcohol addiction.

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**Turning Point (Community Research Foundation)** ..... (760) 439-2800  
1738 S. Tremont St. [www.comresearch.org/programs/tpcc/index.asp?id=26](http://www.comresearch.org/programs/tpcc/index.asp?id=26)  
Oceanside, CA 92054

Treatment includes mental health, often with substance abuse, housing, medical and medication needs, and the fundamental elements of pre-vocational training. The program seeks to ensure that each resident is connected to a variety of social service supports within the community.

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# CHILDCARE

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**Boys & Girls Club of Oceanside** ..... (760) 433-8920  
450 Country Club Lane [www.bgcoceanside.org](http://www.bgcoceanside.org)  
Oceanside, CA 92054

Provides a variety of after school programs such as athletics and leadership activities as well as counseling services.

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**Boys & Girls Club of Vista**..... (760) 724-6606  
410 W. California Avenue [www.bgcvista.org](http://www.bgcvista.org)  
Vista, CA 92083

Provides programs that will inspire youth, particularly those from low-income families, to become responsible and productive members of the community.

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**Child Development Association**..... (760) 966-9070  
1310 Union Plaza Court, Suite 101 [www.cdasandiego.com](http://www.cdasandiego.com)  
Oceanside, CA 92054

Provides free or reduced cost child care. Financial assistance is provided through the California Department of Education and Federal Child Care and Development Block Grant Funds. Child care payment is provided for children from birth through 12 years of age in the child care location of the parents' choice.

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**Girls Inc of San Diego County**..... (760) 643-4067  
400 W. Melrose Drive, Suite 110 [www.girlsincsd.org](http://www.girlsincsd.org)  
Vista, CA 92081

Provides summer activities. Designed to be hands-on interaction, and encourages girls to take healthy risks and gain a sense of personal power and strength through innovative programs, activities, and advocacy workshops. Introduces girls to community role models and interesting career options.

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**MAAC Project Early Head Start**..... (760) 726-4131  
329 Olive Avenue [www.maacproject.org](http://www.maacproject.org)  
Vista, CA 92083

Provides services for pregnant women and families with children 0-3 years of age and Head Start program for children 3-5 years old.

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# CHILDCARE

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**MAAC Project Head Start** ..... (760) 471-4210

800 W. Los Vallecitos Blvd., Suite J  
San Marcos, CA 92069

[www.maacproject.org](http://www.maacproject.org)

Serves approximately 800 children in twelve centers, with 28 part-day classes that run 3 ½ hours per day, four days per week. Working families or individuals in a training program may enroll their children in one of the three full-day / full year centers.

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**MAAC Project Head Start** ..... (760) 639-4465

1410 Foothill Drive  
Vista, CA 92083

[www.maacproject.org](http://www.maacproject.org)

Provides Head Start program for children 3-5 years old.

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**MAAC Project Head Start** ..... (760) 631-2695

545 Townsite Drive  
Vista, CA 92084

[www.maacproject.org](http://www.maacproject.org)

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**YMCA Childcare Resource Service** ..... (760) 471-2751

150 Valpreda, Suite 212  
San Marcos, CA 92069

[www.childcaresandiego.com](http://www.childcaresandiego.com)

Provides information on various programs, locations and services at local agencies throughout San Diego County.

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# CITIZENSHIP TEST PREPARATION

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**Oceanside Adult Education**.....(760) 439-5738  
2111 Mission Avenue [www.rop.oside.k12.ca.us](http://www.rop.oside.k12.ca.us)  
Oceanside, CA 29054

Year-long course for high level English language speakers. Class is offered during the traditional school year and focuses on United States history and government institutions.

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**Palomar College**.....(760) 744-1150  
1140 W. Mission Road Ext 2261  
San Marcos, CA 92069 [www.palomar.edu/ESL](http://www.palomar.edu/ESL)

Classes provide students with knowledge of United States History, government and institutions, and the use of community services and agencies. They are designed to assist eligible individuals to become United States citizens, while practicing in English.

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**Vista Adult Education Literacy Center** .....(760) 758-7122  
111 W. California Avenue [www.vistaadultschool.com](http://www.vistaadultschool.com)  
Vista, CA 92083

This course is designed to prepare you to pass all INS approved examinations and the INS oral interview, while also improving your English literacy skills in speaking, listening, reading and writing.

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**Vista Adult School**.....(760) 758-7122  
305 E. Bobier Drive [www.vistaadultschool.com](http://www.vistaadultschool.com)  
Vista, CA 92084

Vista Adult School is now an authorized site where people can make appointments to begin the naturalization process.

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## CLOTHING & HOUSEHOLD ITEMS (LOW-COST)

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**Brother Benno's Foundation** ..... (760) 439-1244  
3260 Production Avenue [www.brotherbennos.org](http://www.brotherbennos.org)  
Oceanside, CA 92054

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**Catholic Charities St Francis Center** ..... (760) 631-4792  
917 E. Vista Way [www.ccdsd.org](http://www.ccdsd.org)  
Vista, CA 92084

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**Goodwill Industries of San Diego County** ..... (760) 806-7670  
Tri City Store & Donation Center [www.sdgoodwill.org](http://www.sdgoodwill.org)  
3841 Plaza Drive, #902  
Oceanside, CA 92056

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**Goodwill "College" Donation Center** ..... (888) 446-6394  
3700 Haymar Drive [www.sdgoodwill.org](http://www.sdgoodwill.org)  
Oceanside, CA 92056

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**Interfaith Community Services** ..... (760) 489-6380  
550 W. Washington Street [www.interfaithservices.org](http://www.interfaithservices.org)  
Escondido, CA 92025

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**Interfaith Community Services & Partners** ..... (760) 721-2117  
2195 Oceanside Blvd. [www.interfaithservices.org](http://www.interfaithservices.org)  
Oceanside, CA 92054

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**Salvation Army – Oceanside** ..... (760) 631-4712  
3935 Lake Blvd. [www.salvationarmy.org](http://www.salvationarmy.org)  
Oceanside, CA 92056

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**Salvation Army – Vista** ..... (760) 732-3713  
1050 East Vista Way [www.sandiego.salvationarmy.org](http://www.sandiego.salvationarmy.org)  
Vista, CA 92084

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## COUNSELING (FAMILY PROBLEMS)

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**Casa de Amparo** ..... (760) 754-5500  
4070 Mission Ave. [www.casadeamparo.org](http://www.casadeamparo.org)  
Oceanside, CA 92057

Shelter, prevention, treatment and education programs to victims of child abuse and their families.

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**County Mental Health Center** ..... (760) 967-4475  
1701 Mission Avenue [www2.sdcounty.ca.gov/hhsa/](http://www2.sdcounty.ca.gov/hhsa/)  
Oceanside, CA 92054

Provides an array of mental health, alcohol and other drug services for people of all ages.

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**Lifepoint Counseling Center** ..... (760) 726-7016  
973 Vale Terrace, Suite 206  
Vista, CA 92084

Various types of counseling services.

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**McDonald Therapy Center** ..... (760) 727-6139  
1259 Sugarbush Dr.  
Vista, CA 92084

Various types of counseling services.

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**North County Lifeline Coastal Community Services**..... (760) 757-0118  
707 Oceanside Blvd. [www.nclifeline.org](http://www.nclifeline.org)  
Oceanside, CA 92054

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**North County Lifeline**..... (760) 726-4900  
200 Michigan Ave. [www.nclifeline.org](http://www.nclifeline.org)  
Vista, CA 92084

Individual, couple, family, and child counseling by appointment only (no walk-ins). Provide encouragement and help handling life transitions. Please call during intake hours (Monday – Thursday).

## COUNSELING (FAMILY PROBLEMS)

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**Palomar Family Counseling ..... (760) 630-3505**

945 Vale Terrace Dr.

Vista, CA 92084

Various types of counseling services.

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**Vista Townsite Community Partnership..... (760) 806-8980**

642 Vista Village Dr.

Vista, CA 92084

[www.vtcp.org](http://www.vtcp.org)

Discusses various issues in a community forum, including community resources for women, educational opportunities, professional opportunities and overcoming obstacles.

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**YMCA Project OZ, North Coast ..... (760) 721-8930**

215 Barnes St.

Oceanside, CA 92054

[www.yfs.ymca.org/ymcasd\\_shelter.htm](http://www.yfs.ymca.org/ymcasd_shelter.htm)

YMCA Oz San Diego / Oz North Coast provide a temporary homelike residence for teenagers experiencing personal, interpersonal, school or family difficulties. Focusing on reinforcing and reuniting the family wherever appropriate, Oz helps young people and their families redirect their energy towards more positive solutions.

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# CREDIT COUNSELING & FORECLOSURE INFORMATION

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**Community HousingWorks** ..... (619) 282-6647  
4305 University Avenue, Suite 550      [www.chworks.org/homeownership\\_center](http://www.chworks.org/homeownership_center)  
San Diego, CA 92105

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**Faith-Based Community Development Corp.** ..... (760) 721-2117  
North County      [www.fbcdc.org](http://www.fbcdc.org)

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**Money Management International**..... (888) 298-2227  
[www.moneymanagement.org](http://www.moneymanagement.org)

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**Mortgage / Foreclosure Help Hotline**.....(888) 995-HOPE  
(4673)

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**Springboard Nonprofit Consumer Credit Management** ..... (800) 947-3752  
[www.wiseplan.org](http://www.wiseplan.org)  
[www.credit.org](http://www.credit.org)

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**Housing and Urban Development (HUD)**.....[www.hud.gov](http://www.hud.gov)

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# DOMESTIC VIOLENCE

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**Community Resource Center** .....(760) 753-1156  
Domestic Violence Hotline .....(877) 633-1112  
650 2<sup>nd</sup> Street [www.communityresourcecenter.org](http://www.communityresourcecenter.org)  
Encinitas, CA 92024

Emergency shelter for women and children, victims of domestic violence. Twenty-four beds with a maximum stay of 45 days.

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**Community Services for Families**.....(760) 439-7513  
1320 Union Plaza Court [www.home-start.org](http://www.home-start.org)  
Oceanside, CA 92054

Counselors offer families practical, educational and therapeutic services. Parents are taught accurate expectations of their children, how to interact with them and use positive, appropriate discipline.

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**Palomar Family Counseling** .....(760) 630-3505  
925 Postal Way  
Vista, CA 92084

Offers therapeutic services to aggressors / victims and provides counseling for recurring situations.

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**St. Clare's Home, Inc.**.....(760) 741-0122  
2091 E. Valley Parkway [www.stclarehome.org](http://www.stclarehome.org)  
Escondido, CA 92027

Shelter for homeless women and children, domestic violence victims and preschool daycare for low-income families. Functions as a two year program including counseling, case management and life-skills classes geared toward building self-esteem, good parenting, self-sufficiency and career readiness.

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**Women's Resource Center**.....(760) 757-3500  
1963 Apple Street [www.womensresourcecenter-wrc.org](http://www.womensresourcecenter-wrc.org)  
Oceanside, CA 92054

Provides women and their children who are victims of domestic violence with emergency and transitional shelter, counseling, a 24-hour hotline, and prevention education.

## EDUCATION / ADULT BASIC SKILLS / JOB TRAINING

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**Oceanside ROP / Adult Education** ..... (760) 439-5738  
2111 Mission Avenue [www.rop.oside.k12.ca.us](http://www.rop.oside.k12.ca.us)  
Oceanside, CA 92054

Provides occupational training courses to help individuals acquire entry level job skills, upgrade or retrain, and/or prepare for advanced technical training. Services include training in job seeking / keeping skills.

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**Palomar College** ..... (760) 744-1150  
1140 W. Mission Road Ext 2301  
San Marcos, CA 92069 [www.palomar.edu/rop](http://www.palomar.edu/rop)

Palomar College ROP is a tax-supported statewide public education vocational training program. ROP offers tuition-free courses regardless of income and serves all residents, 16 years of age and older.

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**San Marcos Adult School** ..... (760) 290-2550  
158 Cassou Road [www.smusd.org](http://www.smusd.org)  
San Marcos, CA 92069

Offers a variety of courses required to pass the GED exam while promoting adult literacy.

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**Vista Adult Education Literacy Center** ..... (760) 758-7122  
111 W. California Avenue [www.vistaadultschool.com](http://www.vistaadultschool.com)  
Vista, CA 92083

The adult high school program at Vista Adult Education is designed for students 18 years of age or older who wish to obtain a high school diploma or prepare to take the GED. The program enables students to work on their own as well as have classroom instruction and individual help.

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**Vista Adult School**..... (760) 758-7122  
305 E. Bobier Drive [www.vistaadultschool.com](http://www.vistaadultschool.com)  
Vista, CA 92084

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## EDUCATION / ADULT BASIC SKILLS / JOB TRAINING

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**Vista Townsite Community Partnership**.....(760) 806-8980  
(Vista Townsite Employment Center) [www.vtcp.org](http://www.vtcp.org)  
642 Vista Village Drive  
Vista, CA 92084

Vista Townsite Employment Center assists each person to define work goals and develop a plan to achieve them. They help clients focus on their strengths while providing services such as English classes, mock interviews, business attire assessment, resume writing and communication skills.

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## **ENGLISH (IMPROVE SKILLS)**

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**Oceanside ROP / Adult Ed**.....(760) 439-5738  
2111 Mission Avenue [www.rop.oside.k12.ca.us](http://www.rop.oside.k12.ca.us)  
Oceanside, CA 92054

From introductory to advanced level English classes located at 6 sites throughout the city. Classes are in session during the traditional school year.

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**Palomar College** .....(760) 744-1150  
1140 West Mission Road Ext 2261  
San Marcos, CA 92069 [www.palomar.edu/ESL](http://www.palomar.edu/ESL)

Offers general, academic, and vocational English training at campus locations in San Marcos, Fallbrook and Escondido.

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**Vista Adult Education Literacy Center** .....(760) 758-7122  
111 W. California Avenue [www.vistaadultschool.com](http://www.vistaadultschool.com)  
Vista, CA 92083

This program teaches real-life communication skills for non-English and limited English speaking students, as well as advanced speakers.

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**Vista Adult School**.....(760) 758-7122  
305 E. Bobier Drive [www.vistaadultschool.com](http://www.vistaadultschool.com)  
Vista, CA 92084

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**Vista Townsite Community Partnership**.....(760) 806-8980  
642 Vista Village Drive [www.vtcp.org](http://www.vtcp.org)  
Vista, CA 92084

Classes are held at the Townsite Park. Over 90 residents have signed up and on average 20 students attend on a daily basis. Classroom topics include employment, education, shopping, safety, environment, small business development and cooking.

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## FOOD OR SHELTER (HOMELESS SERVICES)

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**All Saints Episcopal Church** ..... (760) 726-4280  
651 Eucalyptus Avenue [www.allsaintsvista.org](http://www.allsaintsvista.org)  
Vista, CA 92084

Dinner served Thursdays at 5:00 p.m. by a group called "...And Two Fishes".

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**Angel's Depot, The**..... (760) 599-7093  
1495 Poinsettia Avenue, Suite 151 [www.theangelsdepot.org](http://www.theangelsdepot.org)  
Vista, CA 92081

Provides "Senior Food-for-a-Week" emergency boxes. These nutritious, nonperishable easily prepared foods are FREE to senior citizens living on \$900 or less per month. They are distributed through pre-qualified senior centers, churches, nonprofits assisting seniors and government agencies with social service or healthcare programs.

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**Bread of Life Rescue Mission** ..... (760) 722-0800  
1919 Apple Street [www.bolrescue.org](http://www.bolrescue.org)  
Oceanside, CA 92054

Provides food and shelter to those in need at weekly "soup kitchen" and through church shelter.

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**Brother Benno's** ..... (760) 439-1244  
3260 Production Avenue [www.brotherbennos.org](http://www.brotherbennos.org)  
Oceanside, CA 92054

Provides food packs to needy families with children as part of agency's program to assist the working poor, those who are employed but cannot afford basic necessities due to rent, utility or gasoline increases, or other unexpected circumstances.

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**Casa de Amparo Children's Shelter** ..... (760) 754-5510  
4070 Mission Avenue [www.casadeamparo.org](http://www.casadeamparo.org)  
Oceanside, CA 92057

Casa de Amparo (House of Refuge) provides a safe, therapeutic and nurturing environment to children who have been the victims of violence and severe neglect. The emphasis of Casa de Amparo's programs has always been to protect and help heal the child.

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## FOOD OR SHELTER (HOMELESS SERVICES)

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**Catholic Charities** ..... St. Francis Center (760) 631-4792  
917 E. Vista Way  
Vista, CA 92084 [www.ccdsd.org/emerstfc.php](http://www.ccdsd.org/emerstfc.php)

Provides food pantry service and assistance with Food Stamp applications.

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**Grace Presbyterian Church**.....(760) 724-0077  
1450 East Vista Way [www.gpcvista.org](http://www.gpcvista.org)  
Vista, CA 92084

Serves dinner on Tuesday evenings, at 5:30 p.m.

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**La Posada de Guadalupe**.....(760) 929-2322  
2478 Impala Drive [www.ccdsd.org/pdndx.php](http://www.ccdsd.org/pdndx.php)  
Carlsbad, CA 92008

La Posada de Guadalupe is the only *men's* shelter in San Diego's North County region that provides emergency services to both day laborers and the general homeless population. The facility offers a safe haven and emergency services to men for up to three months.

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**Meals-on-Wheels**.....(760) 736-9900  
North County Service Center [www.meals-on-wheels.org](http://www.meals-on-wheels.org)  
930 Boardwalk Street, Unit C  
San Marcos, CA 92078

The organization purchases, prepares and delivers up to two meals a day to seniors, age 60 and over, who struggle to provide themselves with proper nutrition. Diabetic, low sodium/fat and general meals are available for those who need them.

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**North County Community Services (NCCS)** .....(760) 471-5473  
1557 Grand Avenue, Suite C [www.sdnccs.org](http://www.sdnccs.org)  
San Marcos, CA 92078

North County's Food Bank distributes needed nourishment in the low to extremely low income range.

## FOOD OR SHELTER (HOMELESS SERVICES)

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**North County Solutions for Change, Inc.** ..... (760) 941-6545  
722 W. California Avenue [www.solutionsforchange.org](http://www.solutionsforchange.org)  
Vista, CA 92083

Provides programs such as: Short term transitional housing for homeless families, a Winter Shelter Program, a program to help youth called Real Change, a Changing Attitudes / Changing Lives Program, and the Solutions Now! – Family Sponsorship Program.

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**Operation HOPE** ..... (760) 724-0015  
123 West Orange  
Vista, CA 92084

Provides a temporary shelter for the homeless during the winter season.

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**St. Francis Catholic Church** ..... (760) 945-8000  
525 W. Vista Way [www.stfrancis-vista.org](http://www.stfrancis-vista.org)  
Vista, CA 92083

Soup Kitchen opens Monday evenings at 5:30 p.m.

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**San Diego Food Bank** ..... (858) 527-1419  
7<sup>th</sup> Day Adventist Church [www.sandiegofoodbank.org](http://www.sandiegofoodbank.org)  
254 West Indian Rock  
Vista, CA 92083

Community Food Distribution Program distributes fresh produce and non-perishable commodities directly to low-income families one day every month in Vista.

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**Women, Infants & Children (WIC)** ..... 1-888-999-6897  
1031 S. Santa Fe Avenue ..... [www.wicworks.ca.gov](http://www.wicworks.ca.gov)  
Vista, CA

WIC, The Women, Infants and Children supplemental nutrition program, helps pregnant women, new mothers and young children, (up to the age of five), eat well and stay healthy.

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## HOMWORK / SCHOOLWORK ASSISTANCE

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**North County Lifeline Coastal Community Services.....(760) 757-0118**  
707 Oceanside Blvd [www.nclifeline.org](http://www.nclifeline.org)  
Oceanside, CA 92054

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**North County Lifeline – Vista .....(760) 726-4900**  
200 Michigan Avenue [www.nclifeline.org](http://www.nclifeline.org)  
Vista, CA 92084

Operates a variety of after school and youth development programs with a combination of supervision, structure, and fun activities which educate youth regarding healthy lifestyles.

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**Trio Student Support Services.....(760) 744-1150**  
Palomar College **Ext 2761**  
1140 W. Mission Road [www.palomar.edu/trioss](http://www.palomar.edu/trioss)  
San Marcos, CA 92069

Aims to increase the graduation and transfer rates of students and assist in the transition from community college, to a four-year university. Students must attend Palomar College.

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# HOUSING INFORMATION

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**City of Oceanside** .....(760) 435-3360  
300 N. Coast Highway [www.ci.oceanside.ca.us/Datarelation.aspx?Content=186](http://www.ci.oceanside.ca.us/Datarelation.aspx?Content=186)  
Oceanside, CA 92054

The mission of the Housing and Neighborhood Services Department is to develop and implement housing and community development programs, operate neighborhood resource centers and coordinate childcare services for the benefit of low and moderate income households throughout the City.

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**City of Vista – Redevelopment & Housing Department** .....(760) 639-6191  
200 Civic Center Dr. [www.cityofvista.com/departments/redev](http://www.cityofvista.com/departments/redev)  
Vista, CA 92084

Information on home ownership programs, affordable housing, and housing rehabilitation.

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**HUD – Section 8 Program** .....(877) 478-5478  
San Diego County [www.sdcounty.ca.gov/sdhcd/renters/section\\_eight.html](http://www.sdcounty.ca.gov/sdhcd/renters/section_eight.html)

The Housing Authority of the County of San Diego has rental assistance programs for low-income households. A portion of the rent is paid on behalf of the families directly to their landlords.

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**Interfaith Community Services** .....(760) 721-2117  
2195 Oceanside Blvd. [www.interfaithservices.org](http://www.interfaithservices.org)  
Oceanside, CA 92054

Offers temporary housing situations and can refer people to homeless shelters at secured, undisclosed housing sites off the premises.

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**North County Lifeline Coastal Community Services**.....(760) 757-0118  
707 Oceanside Blvd [www.nclifeline.org](http://www.nclifeline.org)  
Oceanside, CA 92054

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**North County Lifeline – Vista** .....(760) 726-4900  
200 Michigan Avenue [www.nclifeline.org](http://www.nclifeline.org)  
Vista, CA 92084

The CENTRO Program located in Vista and operated by Community Housing Works, provides transitional housing for 20 formerly homeless families. Program also helps with mediation with landlord / manager – tenant problems and Fair Housing issues.

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## **JOBS (ASSISTANCE IN FINDING EMPLOYMENT)**

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**Employment Development Dept. (EDD)** .....(760) 631-6150  
1949 Avenida del Oro, Suite 106 [www.edd.ca.gov/eddhome.htm](http://www.edd.ca.gov/eddhome.htm)  
Oceanside, CA 92056

The Employment Development Department promotes California's economic growth by providing services to keep employers, employees, and job seekers competitive.

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**SDWP – North Coastal Career Center** .....(760) 631-3150  
1949 Avenida del Oro, Suite 106 [www.sandiegocatwork.com](http://www.sandiegocatwork.com)  
Oceanside, CA 92056

The San Diego Workforce Partnership is dedicated to building a world-class workforce with solutions that create a stronger economy, so that all San Diegans have the opportunity to share in our prosperity.

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**SER – Jobs for Progress Hiring Center**.....(760) 929-8121  
5958 El Camino Real [www.ser-national.org](http://www.ser-national.org)  
Carlsbad, CA 92008

SER – Jobs for Progress, Inc. is a national network of organizations that formulates and advocates initiatives that result in the increased development and utilization of America's human resources with the special emphasis on the needs of Hispanics.

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**Vista Townsite Community Partnership**.....(760) 806-8980  
(Vista Townsite Employment Center) [www.vtcp.org](http://www.vtcp.org)  
642 Vista Village Drive  
Vista, CA 92084

Positioning itself as a leading employment source in Vista, the newly developed Vista Townsite Employment Center (VTEC), a program of the Vista Townsite Community Partnership, is now helping companies fill open positions with the right candidates.

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## LEGAL ASSISTANCE

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**Legal Aid Society ..... 877-534-2524**

Legal assistance and referral

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**North County Bar Association Lawyer Referral Service.....(760) 758-4755**

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**North County Lifeline - Vista .....(760) 726-4900**  
*Offers a Legal Advice Clinic for consultation with attorneys at a reasonable fee.*

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**Public Defender (North County).....(760) 945-4000**

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## MEDICAL ASSISTANCE

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**AmeriCare ADHC**.....(760) 682-2424  
340 Rancheros Dr., Suite 96 [www.americareadhc.com](http://www.americareadhc.com)  
San Marcos, CA 92069

AmeriCare Adult Day Health Care is a community-based program providing a variety of health, therapeutic, and social services to medically, socially or psychologically eligible adults. Currently, over 300 centers exist in many areas of the state of California. ADHC services became an optional Medi-Cal benefit in 1978.

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**Birth Choice of San Marcos** .....(760) 744-1313  
2777 S. Rancho Santa Fe Rd., Suite S [www.birthchoice.net](http://www.birthchoice.net)  
San Marcos, CA 92078

Pregnancy resource center providing alternatives to abortion. Free pregnancy tests, community resource referrals, abstinence education, adoption information, shelter homes and medical referrals. Assisting with financial, material, and emotional needs throughout pregnancy and early years of child rearing. All services are free and confidential.

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**North County Health Services**.....(760) 400-0167  
(Women’s Health Center – Pediatrics, Dental Services) [www.nchs-health.org](http://www.nchs-health.org)  
2210 Mesa Dr.  
Oceanside, CA 92054

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**North County Health Services**.....(760) 736-6767  
150 Valpreda Rd. [www.nchs-health.org](http://www.nchs-health.org)  
San Marcos, CA 92063

North County Health Services offers medical dental, and mental health services (primary care) to more than 56,000 patients every year. NCHS can assist you with your healthy family’s application and Medi-Cal eligibility.

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**North County Health Services Center** .....(760) 757-4566  
408 Cassidy St. [www.nchs-health.org](http://www.nchs-health.org)  
Oceanside, CA 92054

North County Health Services offers medical, dental, and mental health services (primary care) to more than 56,000 patients every year. NCHS can assist you with your healthy families application and Medi-Cal eligibility.

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## MEDICAL ASSISTANCE

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**Planned Parenthood** ..... (760) 757-7905

1820 Marron Road, Suite 110  
Carlsbad, CA 92008

[www.plannedparenthood.org](http://www.plannedparenthood.org)

Offers a wide range of medical and counseling services and health care education, advocacy programs, affordable reproductive health care and sexual health information.

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**Poison Information Hotline** ..... 1-800-222-1222

[www.calpoison.org](http://www.calpoison.org)

The California Poison Control System (CPCS) is the statewide provider of immediate, free and expert treatment advice and assistance over the telephone in case of exposure to poisonous, hazardous or toxic substances. Call toll-free, 24 hours a day, 7 days a week, 365 days a year.

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**Pregnancy Resource Center** ..... (760) 945-HOPE (4673)

4095-B Oceanside Blvd  
Oceanside, CA 92056

[www.pregnancyresourcecenter.com](http://www.pregnancyresourcecenter.com)

**24-HOUR HOTLINE – (800) 395-HELP (4357)**

Provides care and support for you and your decisions. If you're sexually active, we'll give you information on how to identify STD's and how to avoid getting infected. If you're pregnant, you'll learn about your options – parenting, adoption, and abortion. You'll get the help you need to get you through this difficult time. If you've gone through an abortion, you'll receive compassionate abortion recovery counseling. All services are free and confidential.

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**Public Health Center** ..... (760) 967-4690

North Coastal <http://www2.sdcounty.ca.gov/hhsa/FacilityDetails.asp?FacilityID=1066>  
104 S. Barnes St.  
Oceanside, CA 92054

Public Health Services is dedicated to community wellness and health protection. Public Health Services works to prevent epidemics and the spread of disease, protect against environmental hazards, prevent injuries, promote and encourage healthy behaviors, and assure the quality and accessibility of health services throughout the county.

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## MEDICAL ASSISTANCE

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**Vista Community Clinic** ..... (760) 631-5250  
818 Pier View Way [www.vistacommunityclinic.org](http://www.vistacommunityclinic.org)  
Oceanside, CA 92054

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**Vista Community Clinic** ..... (760) 631-5000  
1000 Vale Terrace [www.vistacommunityclinic.org](http://www.vistacommunityclinic.org)  
Vista, CA 92084

The mission of Vista Community Clinic is to provide high quality comprehensive primary health care and health education to meet the needs of community members, with a focus on those in need because of economic, social or cultural barriers.

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**Vista Community Clinic  
Tri-City Health Center** ..... (760) 631-5030  
161 Thunder Drive, Suite 212 [www.vistacommunityclinic.org](http://www.vistacommunityclinic.org)  
Vista, CA 92083

The mission of Vista Community Clinic is to provide high quality comprehensive primary health care and health education to meet the needs of community members, with a focus on those in need because of economic, social or cultural barriers.

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**Vista Community Clinic West**..... (760) 631-5009  
517 N. Horne St. [www.vistacommunityclinic.org](http://www.vistacommunityclinic.org)  
Oceanside, CA 92054

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**Vista WIC Office** ..... 1-888-999-6897  
1031 S. Santa Fe, Suites G & H [www.wicworks.ca.gov](http://www.wicworks.ca.gov)  
Vista, CA 92083

WIC (*Women, Infants, and Children*) helps pregnant women, new mothers and young children eat well and stay healthy.

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## MEDICAL DISABILITIES OR MENTAL ILLNESS

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**Access to Independence of North County** ..... (760) 643-0447  
209 E. Broadway [www.a2isd.org](http://www.a2isd.org)  
Vista, CA 92084

Provides \$1000 for home modifications to eligible individuals with disabilities to help make independent living an attainable goal for people living in and out of institutions.

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**Community Interface Services** ..... (760) 729-3866  
2621 Roosevelt Street [www.communityinterfaceservices.org](http://www.communityinterfaceservices.org)  
Carlsbad, CA 92008

Community Interface Services (CIS), established in 1983, is a nonprofit organization which provides training services, support, and advocacy for adults with developmental disabilities.

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**Interfaith Community Services** ..... (760) 721-2117  
2195 Oceanside Blvd. [www.interfaithservices.org](http://www.interfaithservices.org)  
Oceanside, CA 92054

Interfaith is able to provide not only food, clothing, and shelter, but also, career training and counseling, childcare, physical and mental health care, transitional housing, veterans services and sobering / detoxification services.

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**Ivey Ranch Park Association** ..... (760) 722-4839  
110 Rancho del Oro Drive [www.iveyranch.com](http://www.iveyranch.com)  
Oceanside, CA 92057

Camp Ivey seeks to promote self-respect, respect for others, competence, and self-reliance for our participants. Camp Ivey is an inclusive summer camp for youth with and without special needs. The Camp includes activities promoting humane education with small animals, bird and reptiles, therapeutic horseback riding, ground training with horses, arts and crafts, sports, water play, nature walks, music, and disability awareness training.

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# MEDICAL DISABILITIES OR MENTAL ILLNESS

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**North Coastal Mental Health Center** ..... (760) 967-4475  
[www2.sdcounty.ca.gov/hhsa/FacilityDetails.asp?FacilityID=1062](http://www2.sdcounty.ca.gov/hhsa/FacilityDetails.asp?FacilityID=1062)

1701 Mission Ave., Suite A  
Oceanside, CA 92054

Offers treatment, rehabilitation, and recovery services which include screening and assessment, medication management, crisis intervention, group and individual short term therapy, for people who are experiencing persistent and severe mental illness or a mental health crisis.

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**North County Mental Health Systems** ..... (760) 940-1836  
[www.mhsinc.org](http://www.mhsinc.org)

1855 East Vista Way, Suite 9  
Vista, CA 92084

Provides a 12-month outpatient substance abuse treatment program with 6 months after care to alcohol or drug-abusing felons.

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**SAN DIEGO REGIONAL CENTER** ..... (760) 736-1200

**COUNSELING FOR DEVELOPMENTALLY DISABLED**

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**STATE VOCATIONAL REHAB REHABILITATION** ..... (760) 480-9692  
**SERVICES FOR DISABLED**

**TERI, Inc.**..... (760) 721-1706  
[www.teriinc.org](http://www.teriinc.org)

3225 Roymar Road  
Oceanside, CA 92054

Specializes in helping those who have needs other programs cannot meet. Programs include job training, transportation, respite and a learning academy.

# SENIOR SERVICES

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**Aging & Independence Referral** ..... (800) 510-2020  
**Service for Seniors**

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**City of Vista Senior Services Center** ..... (760) 639-6160  
1400 Vale Terrace Drive [www.cityofvista.com/departments/parks/SeniorServices.cfm](http://www.cityofvista.com/departments/parks/SeniorServices.cfm)  
Vista, CA 92084

**Direct Lines:**

**Culture Caravan** ..... (760) 643-2828  
**Meals on Wheels** ..... (760) 726-1225  
**Shuttle Services (Out & About)** ..... (760) 639-6161

The mission of the center is to promote the physical, emotional and social well-being of seniors and to involve them in all aspects of community life. The City of Vista's Senior Services Program offers a comprehensive array of services. A great source for social services, classes, activities, transportation, nutrition, volunteering, entertainment & socialization. You can also access information & locate various services through the center.

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**Vista Project CARE** ..... (760) 941-0140  
Interfaith Community Services [www.2.sdcounty.ca.gov/hhsa/](http://www.2.sdcounty.ca.gov/hhsa/)  
1400-B Vale Terrace  
Vista, CA 92084

Project CARE maintains the wellbeing and independence of Vista seniors and disabled older adults by providing a wide range of free support services including "How R U?" daily phone calls, Vials of Life emergency medical information packets, and minor home repairs. Clients are enrolled through outreach seminars and the Gloria E. McClellan Senior Center in Vista.

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# VOTER REGISTRATION

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**San Diego County, Registrar of Voters** ..... **(858) 565-5800**  
5201 Ruffin Road, Suite I ..... **(800) 696-0136**  
San Diego, CA 92123 ..... [www.sdcounty.ca.gov/voters/Eng/Econt.html](http://www.sdcounty.ca.gov/voters/Eng/Econt.html)

Provides information and forms for voter registration, polling place locations, absentee voting and poll workers.

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